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GDPR/CCPA Compliance Statement

Effective Date: January 1, 2025

At ZCoordinate Solutions, we are committed to protecting the privacy and personal data of our customers and stakeholders. This statement outlines our adherence to the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA). By ensuring compliance with these regulations, we aim to provide transparency and control over how your personal data is collected, used, and stored.

1. Data Collection and Use

We collect and process personal data only for specific, legitimate purposes, which include:

- Delivering our services.
- Improving user experience.
- Communicating with you about updates, promotions, or support.

We ensure that any data collected is relevant and limited to what is necessary for these purposes.

2. Your Rights Under GDPR

If you are located in the European Union (EU), you have the following rights under GDPR:

- Right to Access:** Request a copy of your personal data that we hold.
- Right to Rectification:** Request correction of inaccurate or incomplete data.
- Right to Erasure:** Request deletion of your personal data under certain conditions.
- Right to Restriction:** Restrict the processing of your data in specific circumstances.
- Right to Data Portability:** Receive your data in a structured, commonly used format.
- Right to Object:** Object to processing based on legitimate interests or direct marketing.
- Right to Withdraw Consent:** Withdraw consent at any time for data processing reliant on your consent.

To exercise your GDPR rights, contact us at info@zcoordinate.com.

3. Your Rights Under CCPA

If you are a California resident, you have the following rights under CCPA:

Right to Know: Request details about the categories and specific pieces of personal information we collect, use, and disclose.

Right to Delete: Request deletion of your personal information, subject to certain exceptions.

Right to Opt-Out: Opt out of the sale of your personal information (ZCoordinate Solutions does not sell personal data).

Right to Non-Discrimination: Receive equal service and pricing regardless of exercising your privacy rights.

To exercise your CCPA rights, contact us at info@zcoordinate.com.

4. Data Security

We implement appropriate technical and organizational measures to ensure the security of your personal data, protecting it from unauthorized access, loss, or misuse.

5. Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, comply with legal obligations, resolve disputes, or enforce agreements.

6. Updates to This Statement

We may update this GDPR/CCPA Compliance Statement periodically to reflect changes in laws, regulations, or our practices. Any updates will be posted on this page, and we encourage you to review it regularly.

7. Contact Us

For questions, concerns, or to exercise your rights under GDPR or CCPA, please contact us at info@zcoordinate.com.

Thank you for trusting ZCoordinate Solutions with your personal data. Your privacy is our priority.